







































- customer satisfaction and behavioral intentions at café-restaurants. *International Journal of Productivity and Performance Management*, 69(9), 1903-1924.
- Torlak, N. G., Demir, A., & Budur, T. (2021). Decision-making, leadership and performance links in private education institutes. *Rajagiri Management Journal*. Doi:10.1108/RAMJ-10-2020-0061.
- Torlak, N. G., Demir, A., & Budur, T. (2021). Decision-making, leadership and performance links in private education institutes. *Rajagiri Management Journal*. <https://doi.org/10.1108/RAMJ-10-2020-0061>
- Ucar, R., and Dalgic, S. (2021). Relationship between school principals' strategic leadership Characteristics and school teachers' organizational commitment levels. *Eurasian J. Educ. Res.* 21, 105–126. doi: 10.14689/ejer.2021.91.6
- Velarde, J. M., Ghani, M. F., Adams, D., & Cheah, J. H. (2020). Towards a healthy school climate: The mediating effect of transformational leadership on cultural intelligence and organisational health. *Educational Management Administration & Leadership*, 1741143220937311.
- Walliman, N. (2019). *Your Research Project: Designing, Planning, and Getting Started*.
- Wipulanusit, Varit, Kriengsak Panuwatwanich, and Rodney Stewart. 2017. Exploring leadership styles for innovation: An exploratory factor analysis. *Engineering Management in Production and Services* 9: 7–17. [CrossRef]
- Western Governors University. (2020). *Teaching & Education: What is cognitive learning?*<https://www.wgu.edu/blog/what-is-cognitive-learning2003.html#close>